

*Welcome Home!* **Office**: 757-675-6500

**Maintenance Emergencies only**: 757-675-7200

LOG IN at ODUrent.com to request REPAIRS or PAY Rent with Check/Credit Card

**Move-in Checklist**

* Move–IN Inspection form is due 5 days after move in
* **Remember your Keypad Codes – Automatic Locks! DO NOT SHARE DOOR CODES.**
* Don’t park in grass or block driveways to avoid tickets

**SECURITY**

* [**POLICE**](http://www.norfolk.gov/Police/) 911,non-emergency 757-441-5610
* [ODU police](http://www.odu.edu/af/police/) 757-683-4000 and

[1-888-LOCKU-UP](http://888lockuup.com/)(757-562-5887)

* [**Beacon**](http://beaconsecurity.net/) alarm system 757-716-7730
* Don't invite trouble, keep windows locked, don’t leave items in the CAR!

**TRASH** - **Keep Yard Clean!**

* [**Trash day**](http://www.norfolk.gov/publicworks/wm/renters.asp) is Thurs AM, Pull back by PM to avoid city fines.
* [**Recycling**](http://www.norfolk.gov/curbside_recycling/default.asp) is every other week.
* [Free **Bulk pickup**](http://www.norfolk.gov/publicworks/WM/bulkwaste_form.asp) Call 757-441-5813 by Wed 3 pm for Thurs pickup. City fines if left out more than 2 days!
* [Street Sweeping](http://www.norfolk.gov/index.aspx?nid=2658) is 2nd Tues (2nd Wed for the 800 and 1000 blocks)

**UTILITIES**

* Norfolk [**Water**](http://www.norfolk.gov/Utilities/water_accounts/start_stop_service.asp) 757-664-6700
* [Dominion VA **Power**](http://www.dom.com/) 888-667-3000
* [VA Natural **Gas**](http://www.virginianaturalgas.com/) 866-229-3578
* [Cox Cable](http://ww2.cox.com/residential/hamptonroads/home.cox) 757-222-1111 or [Verizon](http://www22.verizon.com/) 800-837-94966 for TV/Internet
* [**Post Office**](http://www.usps.com) 757-624-9472 to change the mailing address

**MAINTENANCE**

**Submit online at ODUrent.com!**

* **Emergency** **Repairs** call **757-675-7200**
* AC filter, change every 3-months, to avoid damage/high bills
* **Smoke alarms**: VA Law: check monthly and report issues!
* [**Fire Safety**](http://www.odurent.com/Fire_Safety.html): Don't leave the stove **unattended**! Use timers.
* **Leaks**, shut off under sink/toilet or at water heater valve
* **Locked Out**: 8AM-5PM M-F Free, after hours/weekends: $40

**PARKING & Transportation**

* **Don’t park on Grass or block sidewalks!**
* **For Students:**
* Parking decals for ODU garages see ODU [Parking Services](http://www.odu.edu/af/parking/), 757-683-4004
* ODU [**Shuttle Route**](http://www.odutransit.com), go to www.**ODUtransit.com**
* ODU [**Escort Service**](http://www.odu.edu/af/police/faqs/escorts.shtml) & [**Free Safe Ride**](http://www.odu.edu/af/police/faqs/escorts.shtml) till 2:30AM, 757-683-3477
* [**City shuttles**](http://www.hrtransit.com/route/norfolk) go everywhere! At **Hrtransit.com**